



STAFF TRAINING RECORDS AVAILABLE

PLEASE ASK TO VIEW

Our staff receive **REGULAR TRAINING** to ensure a safe, responsible and enjoyable environment for all.



CHALLENGE 25

We check ID to prevent underage sales of alcohol.



RESPONSIBLE ALCOHOL SERVICE

Our staff are trained to serve alcohol responsibly.



ASK FOR ANGELA

Our team is trained to support anyone who feels unsafe or vulnerable.



SAFETY & WELLBEING

We prioritise the safety and wellbeing of our customers and staff.



OUR STAFF ARE TRAINED IN:

- ✓ Challenge 25
- ✓ Responsible Alcohol Retailing
- ✓ Ask for Angela
- ✓ Safeguarding & Vulnerable People
- ✓ Conflict Management & De-escalation
- ✓ Drugs Awareness
- ✓ Health & Safety
- ✓ Fire Safety & Evacuation
- ✓ CCTV, Security & Incident Reporting
- ✓ Our Licensing Conditions



WE COMPLY WITH ALL RELEVANT UK LAWS AND LICENSING REQUIREMENTS, including the Licensing Act 2003, Health & Safety at Work Act 1974, Equality Act 2010 and Data Protection Act 2018 (UK GDPR).



THIS STAFF TRAINING RECORD IS KEPT ON PREMISES AND IS **AVAILABLE FOR INSPECTION** AT ANY TIME UPON REQUEST BY AN AUTHORISED OFFICER.



— DULCE —
PECADO

— NIGHTCLUB & BAR —

THANK YOU FOR HELPING US KEEP DULCE PECADO
SAFE, RESPECTFUL & ENJOYABLE FOR EVERYONE.